

CIEH Level 2 Award in Conflict Resolution & Personal Safety

Duration 1 Day

This course enables employees to protect themselves when faced with confrontational behaviour.

Violence in the workplace is an issue as employers have a duty of care to provide a safe place of work, but environments where the potential for conflict and aggression is high needs to be managed.

High staff turnover and lack of training identify that employees are still vulnerable to attacks from work colleagues. The cost to businesses can be very high indeed.

This qualification has been designed to help employees protect themselves and to minimize the chance of aggression.